馮海燕



職稱: 副教授 **學院:** 商學院

電郵: hifong@must.edu.mo

電話: (853) 88970952

辦公室: O950

教育背景

2009-2015 博士-戰略管理,澳門大學(澳門)

2004-2006 國際商務碩士 - 國際商務管理,安格利亞魯斯金大學 (英

國)

工商管理碩士 - 管理,格羅寧根漢斯大學(荷蘭)

2000-2004 工商管理學士 - 經濟學和國際金融學,澳門大學(澳門)

工作經驗

2020 - 現在 副教授, 澳門科技大學

2015-2020 助理教授, 澳門科技大學

2012-2015 講師, 澳門科技大學

2009-2012 研究生助理, 澳門大學

2006-2009 講師, 澳門科技大學

教學活動

本科課程: 管理導論;國際商務導論

碩士課程: 戰略管理

博士課程: 戰略管理與國際商務專題

研究領域

創業、數位化和創新 組織學習和知識管理

競合

中國公司

英文期刊

- Shi, Y., Liu, Y., **Fong, V. H. I.** & Lan Y. (2024). Fueling SMEs' product innovation through entrepreneurial passion during COVID-19: The role of dynamic capability and environmental opportunities. *Journal of Management and Organizations*, Published online 2024:1-21. doi:10.1017/jmo.2023.66.
- **Fong, V. H. I.**, Lin, X., Wong, I. A. & Liu, M. T. (2024). Organizational fashion and trend setting in the hospitality industry. *International Journal of Contemporary Hospitality Management*, 36 (7), 2484 2500.
- Lan, J., Wong, I. A., **Fong, V. H. I.** & Guo, J. W. (2023). Duality of conscientiousness and service knowledge growth: The role of self-efficacy and self-deception. *Journal of Hospitality and Tourism Management*, (54) 426-536.
- **Fong, V. H. I.**, Hong, J. F. L., & Wong, I. A. (2021). The evolution of triadic relationships in a tourism supply chain through coopetition. *Tourism Management*. 84 (104274).
- Wong, I. A., **Fong, V. H. I.**, Leong, M. W. & Li, J. X. (2019). Predicting event participants gambling decision: The cross-level role of casino hotel brand equity. *International Journal of Contemporary Hospitality Management*. 31(7), 2951 2969.
- Wong, I. A., Luo, J. & **Fong, V. H. I.** (2019). Legitimacy of gaming development in China through framing. *Tourism Management*. 74, 200 206.
- **Fong, V. H. I.**, Wong, I. A. & Hong, J. F. L. (2018). Development of institutional logic through coopetition in the tourism industry. *Tourism Management*. 66, 244 262.
- Wong, I. A., **Fong, V. H. I.** & Liu, M. T. (2012). Understanding perceived casino service difference among casino players. *International Journal of Contemporary Hospitality Management*, 24 (5), 753 773.
- Wong, I. A. & **Fong, V. H. I.** (2011). Development and validation of the casino service quality scale: CASERV. *International Journal of Hospitality Management*, 31 (1), 209 217.
- Wong, I. A. & **Fong, V. H. I.** (2010). Examining casino service quality in the Asian Las Vegas: An alternative approach. *Journal of Hospitality Marketing & Management*, 19 (8), 842 865.
- **Fong, V. H. I.** & Wong, I. A. (2009). Scale development: Necessary factors for the key success of casinos. *Macau University of Science and Technology Journal*, 3 (1), 49 59.

中文期刊

柳儀, 馮海燕 & 簡兆權 (2024). 數字經濟賦能大中小企業融通創新的作用機制 與實現路徑. 企業經濟(05), 49-56.

鄭博文, 霍曉彤 & 馮海燕 (2023). 數字化轉型與全要素生產率 — 基于 A 股上市公司的經驗證據. 技術經濟(05), 29-44.

霍曉彤, 鄭博文 & 馮海燕. (2023). 數字經濟與企業戰略變革 — 基于 A 股上市公司的經驗證據. 技術經濟(04), 68-81.

會議論文

- **Fong, V. H. I.**, Liu, Y. & Zheng, B. (2023). Thrilling high-tech innovation: The role of entrepreneurial passion, strategic process and organizational unlearning. International Association for Chinese Management Research (IACMR) 10th Biennial Conference, Hong Kong, China.
- Wang, S. Y., **Fong, V. H. I.** & Hong, J. F. L. (2018). Coopetition and institutional logics in tourism. The third international conference on Economic and Business Management, Hohhot, China.
- Wu, X. Y., **Fong, V. H. I.** & Hong, J. F. L. (2018). Home-based networks, local institutions and innovation of Chinese multinational firms. The third international conference on Economic and Business Management, Hohhot, China.
- Wang, S. Y., **Fong, V. H. I.** & Wong, I. A. (2017). The effect of organizational behaviors on employee job performance: The moderating role of CSR and cultural values. The second international conference on Economic and Business Management, Shanghai, China.
- Wu, X. Y., **Fong, V. H. I.** & Wong, I. A. (2017). A study of intra-national consumer behaviors in China: The role of regional wealth. The second international conference on Economic and Business Management, Shanghai, China.
- Wang, S. Y., **Fong, V. H. I.**, Wu, X. Y. & Wong, I. A. (2016). The role of organizational structural properties on ICT use in Public Academic Institutions. The World Congress on Engineering and Computer Science 2016, San Francisco, USA
- Wu, X. Y., **Fong, V. H. I.**, Wang, S. Y. & Hong, J. F. L. (2016). Execution of the dynamic capabilities concept in China. The World Congress on Engineering and Computer Science 2016, San Francisco, US.
- **Fong, V. H. I.** & Hong, J. F. L. (2015). Strategic agent and the internationalization of Chinese firms, European Group for Organizational Studies (EGOS) Colloquia, Athens, Greece.
- **Fong, V. H. I.** & Hong, J. F. L. (2014). Internationalization of Chinese firms: Leveraging role of institutional entrepreneur. Strategic Management Society (SMS) Special Conference, Copenhagen, Demark.
- **Fong, V. H. I.** & Hong, J. F. L. (2012). Internationalization of Chinese firms: From isomorphism to strategic responses. Strategic Management Society (SMS) Special Conference, Guangzhou, China.
- **Fong, V. H. I.** & Hong, J. F. L (2012). Home-based networks, local institutions and innovation of Chinese multinational firms. Strategic Management Society (SMS) Special Conference, Singapore.
- **Fong, V. H. I.** & Hong, J. F. L. (2011). Home-based networks and internationalization of Chinese multinational firms. Conference and JIM Specific Issue on Emerging Market Firm Competitiveness, Philadelphia, Pennsylvania U.S.A.
- Wong, I. A. Huang Y. Y. & **Fong, V. H. I.** (2011). Exploring consumer behaviors in China: The moderating role of social conformity. American Marketing Association (AMA) Summer Educator's Conference. San Francisco, USA.
- Wong, I. A., Mark, S. R. & **Fong, V. H. I.** (2009). Understand how consumer ethnocentrism affects customer equity in the transitional economy. 2009 Academy of International Business (AIB) Southeast Asia Regional Conference. Hong Kong, China.

- Wong, I. A. & **Fong, V. H. I.** (2009). The imperative of casino service in gaming destinations: Development and validation of CASERV. 3rd Destination Branding and Marketing Conference. Macau, China.
- Wong, I. A. & **Fong, V. H. I.** (2009). Explore students' employment criteria in Macau. Rapidly Developing Macao: Review and Prospects in Light of the Ten Years since Macao's Handover. Macau, China.
- Wong, I. A. & **Fong, V. H. I.** (2009). Understanding service perception differences of the mass Chinese gaming market. 7th Asia-Pacific CHRIE Conference, Singapore.
- Wong, I. A. & **Fong, V. H. I.** (2008). Are services more important than games? Explore the role of services in the Asia gambling market. 14th Asia Pacific Tourism Association Annual Conference. Bangkok, Thailand.
- Wong, I. A., Huang, Y. Y. & **Fong, V. H. I.** (2008). Consumer ethnocentrism in service encounter. International Conference on Business and Information 2008. Seoul, Korea.
- **Fong, V. H. I.** & Wong, I. A. (2008). Investigate the role of tangible and intangible service quality on customer delight. International Conference on Business and Information 2008. Seoul, Korea.

研究經費

- 2024 數字化對粵港澳大灣區內中小企業的創新與生態圈構建的發展研究, 澳門基金會資助的研究基金 (項目負責人)
- 2019 探索横琴的發展,珠海市横琴新區澳門事務局頒發的研究基金(項目負責人)
- 2019 調查 MICE 遊客的賭博決定:一項跨層次研究, 澳門科技大學基金會資助的研究基金 (項目負責人)
- 2012 《中國企業的國際化:網路和國內機構的作用》研究, 澳門科技大學基金會資助的研究基金 (項目負責人)
- 2009 澳門實質性發展中人力資源的戰略需要:問題與對策的探索性研究, 澳門基金會資助的研究基金(項目負責人)

獎項

Emerald's prime picks: Specially selected articles, 2014. Wong, I. A, Fong, V. H. I. & Liu, M. T (2012), Understanding perceived casino service difference among players, International Journal of Contemporary Hospitality Management, 24 (5), 753 – 773

2010 Emerald/IACMR Chinese Management Research Fund Award Winner. Research Title: "International of Chinese firms: A missing link between local institutions and dynamic capabilities?"

其他專業資格

2020 - 現在 審稿員 Tourism Management

2012 –現在 審稿員 International Journal of Contemporary Hospitality Management

2010 -現在 審稿員 Management and Organization Review