

冯海燕



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教育背景

- 2009 – 2015 博士–战略管理，澳门大学（澳门）
2004 – 2006 国际商务硕士 – 国际商务管理，安格利亚鲁斯金大学（英国）
工商管理硕士 – 管理，格罗宁根汉斯大学（荷兰）
2000 – 2004 工商管理学士 – 经济学和国际金融学，澳门大学（澳门）

工作经验

- 2020 – 现在 副教授, 澳门科技大学
2015 – 2020 助理教授, 澳门科技大学
2012 – 2015 讲师, 澳门科技大学
2009 – 2012 研究生助理, 澳门大学
2006 – 2009 讲师, 澳门科技大学

教学活动

- 本科课程 : 管理导论;国际商务导论
硕士课程 : 战略管理
博士课程 : 战略管理与国际商务专题

研究领域

- 创业、数字化和创新
组织学习和知识管理
竞合和网络
中国公司

英文期刊

- Lin, X., Wong, I. A. & **Fong, V. H. I.** (2025) Building ingenuity in tourism organizations during crises. *Tourism Management*. 110 (105165).
- Zheng, B., Lin, Y. Y. **Fong, V. H. I.** & Huo, X (2025). Exploring the influence of CEO overconfidence on innovation in artificial intelligence technology: A machine learning approach. *European Journal of Innovation Management*, Published online 2025. doi-org.libezproxy.must.edu.mo/10.1108/EJIM-11-2023-0987.
- Shi, Y., Liu, Y., **Fong, V. H. I.** & Lan Y. (2024). Fueling SMEs' product innovation through entrepreneurial passion during COVID-19: The role of dynamic capability and environmental opportunities. *Journal of Management and Organizations*, Published online 2024:1-21. doi:10.1017/jmo.2023.66.
- Fong, V. H. I.**, Lin, X., Wong, I. A. & Liu, M. T. (2024). Organizational fashion and trend setting in the hospitality industry. *International Journal of Contemporary Hospitality Management*, 36 (7), 2484 – 2500.
- Lan, J., Wong, I. A., **Fong, V. H. I.** & Guo, J. W. (2023). Duality of conscientiousness and service knowledge growth: The role of self-efficacy and self-deception. *Journal of Hospitality and Tourism Management*. (54) 426-536.
- Fong, V. H. I.**, Hong, J. F. L., & Wong, I. A. (2021). The evolution of triadic relationships in a tourism supply chain through coopetition. *Tourism Management*. 84 (104274).
- Wong, I. A., **Fong, V. H. I.**, Leong, M. W. & Li, J. X. (2019). Predicting event participants gambling decision: The cross-level role of casino hotel brand equity. *International Journal of Contemporary Hospitality Management*. 31(7), 2951 – 2969.
- Wong, I. A., Luo, J. & **Fong, V. H. I.** (2019). Legitimacy of gaming development in China through framing. *Tourism Management*. 74, 200 – 206.
- Fong, V. H. I.**, Wong, I. A. & Hong, J. F. L. (2018). Development of institutional logic through coopetition in the tourism industry. *Tourism Management*. 66, 244 – 262.
- Wong, I. A., **Fong, V. H. I.** & Liu, M. T. (2012). Understanding perceived casino service difference among casino players. *International Journal of Contemporary Hospitality Management*, 24 (5), 753 – 773.
- Wong, I. A. & **Fong, V. H. I.** (2011). Development and validation of the casino service quality scale: CASERV. *International Journal of Hospitality Management*, 31 (1), 209 – 217.
- Wong, I. A. & **Fong, V. H. I.** (2010). Examining casino service quality in the Asian Las Vegas: An alternative approach. *Journal of Hospitality Marketing & Management*, 19 (8), 842 – 865.

Fong, V. H. I. & Wong, I. A. (2009). Scale development: Necessary factors for the key success of casinos. *Macau University of Science and Technology Journal*, 3 (1), 49 – 59.

中文期刊

柳仪, 冯海燕 & 简兆权 (2025). 大中小企业融通创新赋能新质生产力的内在逻辑与实现路径. 企业经济(02), 25-36.

李颖, 冯海燕 & 张博坚 (2024). 混合办公常态下个人、领导与组织的现状分析及应对. 领导科学 (05), 88-93.

柳仪, 冯海燕 & 简兆权 (2024). 数字经济赋能大中小企业融通创新的作用机制与实现路径. 企业经济(05), 49-56.

曾伟民, 冯海燕 & 余家军 (2024). 基于商业生态系统和利益相关者理论的中小企业价值共创过程研究. 管理研究, 8-12.

郑博文, 霍晓彤 & 冯海燕 (2023). 数字化转型与全要素生产率 —— 基于 A 股上市公司的经验证据. 技术经济(05), 29-44.

霍晓彤, 郑博文 & 冯海燕. (2023). 数字经济与企业战略变革 —— 基于 A 股上市公司经验证据. 技术经济(04), 68-81.

会议论文

Fong, V. H. I., Liu, Y. & Zheng, B. (2023). Thrilling high-tech innovation: The role of entrepreneurial passion, strategic process and organizational unlearning. International Association for Chinese Management Research (IACMR) 10th Biennial Conference, Hong Kong, China.

Wang, S. Y., **Fong, V. H. I.** & Hong, J. F. L. (2018). Coopetition and institutional logics in tourism. The third international conference on Economic and Business Management, Hohhot, China.

Wu, X. Y., **Fong, V. H. I.** & Hong, J. F. L. (2018). Home-based networks, local institutions and innovation of Chinese multinational firms. The third international conference on Economic and Business Management, Hohhot, China.

Wang, S. Y., **Fong, V. H. I.** & Wong, I. A. (2017). The effect of organizational behaviors on employee job performance: The moderating role of CSR and cultural values. The second international conference on Economic and Business Management, Shanghai, China.

Wu, X. Y., **Fong, V. H. I.** & Wong, I. A. (2017). A study of intra-national consumer behaviors in China: The role of regional wealth. The second international conference on Economic and Business Management, Shanghai, China.

Wang, S. Y., **Fong, V. H. I.**, Wu, X. Y. & Wong, I. A. (2016). The role of organizational structural properties on ICT use in Public Academic Institutions. The World Congress on Engineering and Computer Science 2016, San Francisco, USA

- Wu, X. Y., **Fong, V. H. I.**, Wang, S. Y. & Hong, J. F. L. (2016). Execution of the dynamic capabilities concept in China. The World Congress on Engineering and Computer Science 2016, San Francisco, US.
- Fong, V. H. I.** & Hong, J. F. L. (2015). Strategic agent and the internationalization of Chinese firms, European Group for Organizational Studies (EGOS) Colloquia, Athens, Greece.
- Fong, V. H. I.** & Hong, J. F. L. (2014). Internationalization of Chinese firms: Leveraging role of institutional entrepreneur. Strategic Management Society (SMS) Special Conference, Copenhagen, Denmark.
- Fong, V. H. I.** & Hong, J. F. L. (2012). Internationalization of Chinese firms: From isomorphism to strategic responses. Strategic Management Society (SMS) Special Conference, Guangzhou, China.
- Fong, V. H. I.** & Hong, J. F. L (2012). Home-based networks, local institutions and innovation of Chinese multinational firms. Strategic Management Society (SMS) Special Conference, Singapore.
- Fong, V. H. I.** & Hong, J. F. L. (2011). Home-based networks and internationalization of Chinese multinational firms. Conference and JIM Specific Issue on Emerging Market Firm Competitiveness, Philadelphia, Pennsylvania U.S.A.
- Wong, I. A. Huang Y. Y. & **Fong, V. H. I.** (2011). Exploring consumer behaviors in China: The moderating role of social conformity. American Marketing Association (AMA) Summer Educator's Conference. San Francisco, USA.
- Wong, I. A., Mark, S. R. & **Fong, V. H. I.** (2009). Understand how consumer ethnocentrism affects customer equity in the transitional economy. 2009 Academy of International Business (AIB) Southeast Asia Regional Conference. Hong Kong, China.
- Wong, I. A. & **Fong, V. H. I.** (2009). The imperative of casino service in gaming destinations: Development and validation of CASERV. 3rd Destination Branding and Marketing Conference. Macau, China.
- Wong, I. A. & **Fong, V. H. I.** (2009). Explore students' employment criteria in Macau. Rapidly Developing Macao: Review and Prospects in Light of the Ten Years since Macao's Handover. Macau, China.
- Wong, I. A. & **Fong, V. H. I.** (2009). Understanding service perception differences of the mass Chinese gaming market. 7th Asia-Pacific CHRIE Conference, Singapore.
- Wong, I. A. & **Fong, V. H. I.** (2008). Are services more important than games? Explore the role of services in the Asia gambling market. 14th Asia Pacific Tourism Association Annual Conference. Bangkok, Thailand.
- Wong, I. A., Huang, Y. Y. & **Fong, V. H. I.** (2008). Consumer ethnocentrism in service encounter. International Conference on Business and Information 2008. Seoul, Korea.

Fong, V. H. I. & Wong, I. A. (2008). Investigate the role of tangible and intangible service quality on customer delight. International Conference on Business and Information 2008. Seoul, Korea.

研究经费

2024 – 数字化对粤港澳大湾区内中小企业的创新与生态圈构建的发展研究 ,澳门基金会资助的研究基金 (项目负责人)

2019 – 探索横琴的发展 ,珠海市横琴新区澳门事务局颁发的研究基金 (项目负责人)

2019 – 调查 MICE 游客的赌博决定：一项跨层次研究 , 澳门科技大学基金会资助的研究基金 (项目负责人)

2012 – 《中国企业的国际化：网络和国内机构的作用》研究 , 澳门科技大学基金会资助的研究基金 (项目负责人)

2009 – 澳门实质性发展中人力资源的战略需要：问题与对策的探索性研究 ,澳门基金会资助的研究基金 (项目负责人)

奖项

Emerald's prime picks: Specially selected articles, 2014. Wong, I. A, Fong, V. H. I. & Liu, M. T (2012), Understanding perceived casino service difference among players, International Journal of Contemporary Hospitality Management, 24 (5), 753 – 773

2010 Emerald/IACMR Chinese Management Research Fund Award Winner.
Research Title: “International of Chinese firms: A missing link between local institutions and dynamic capabilities?”

其他专业资格

2020 –现在 审稿员 Tourism Management

2012 –现在 审稿员 International Journal of Contemporary Hospitality Management

2010 –现在 审稿员 Management and Organization Review